

General Insurance Association of Singapore

180 Cecil Street, #07-02 Bangkok Bank Building, Singapore 069546
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How to Claim against Foreign Motorist

The General Insurance Association of Singapore (GIA) would advise motorists to claim against their own policies, if they have a comprehensive policy, in instances of accidents with foreign motorists in either Singapore or Malaysia. This would save them the inconvenience of making a claim against motorists from another country.

However, if motorists wish to make a third-party motor claim against insurers in Malaysia, motorists are advised to seek recourse directly with the insurer concerned by submitting the following documents:

The claimant's vehicle registration card (photocopy);
Certificate of Insurance, cover note or policy schedule (photocopy);
Identity card (photocopy);
police report;
a police sketch plan and key (if available);
result of police investigation (if available); and
proof of losses incurred

In addition, an adjuster's report with original photographs, a repair bill and proof of payment, a rental-car bill (if the car was rented) and proof of payment and bills and receipt for other expenses incurred.

Registered post should be used when sending any original document.

If the action taken by a claimant against the motorist in Malaysia is unsuccessful after all avenues have been exhausted, the claimant can approach GIA's Malaysian counterpart, Persatuan Insuran Am Malaysia (PIAM) or GIA at the following address:

Persatuan Insuran Am Malaysia (PIAM)
3rd Floor, Wisma Piam
150 Jalan Tun Sambanthan
50470 Kuala Lumpur
Malaysia
Tel No: 03-2274 7399
Fax No: 03-2274 5910

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The PIAM and GIA will assist only after evidence is produced that all necessary actions have been taken to pursue the matter.